

USACCESS Program

Service Descriptions and Price List Effective September 1, 2012

PIV Credentials		
Item Name	Service Description	Price
PIV Credential	The service includes the entire managed service offering comprising enrollment, issuance, and activation services for a fully configured PIV credential. The PIV credential may contain up to four PKI certificates and meets NIST standards. The PIV credential will be delivered to the location designated by the Sponsor. The price includes the first month of maintenance for the credential.	\$49.00 per credential
PIV Credential • With 125 kHz coil	The service includes the entire managed service offering comprising enrollment, issuance, and activation services for a fully configured PIV credential with a 125 kHz coil. The PIV credential may contain up to four PKI certificates and meets NIST standards. The PIV credential will be delivered to the location designated by the Sponsor. The price includes the first month maintenance of the credential.	\$58.00 per credential
PIV Credential Monthly Maintenance	Maintenance service for the PIV credential includes all of the certificates and shared services. The maintenance period starts the month following the issuance of the original PIV credential.	\$3.00 per month
Re-Enrollment Credential Service	Re-enrollment service allows for agencies to request a new credential for an individual who was previously enrolled in the USAccess managed service. The action is requested because his/her credential has been compromised, lost, stolen or the credential holder has had a status or attribute changes (e.g., new legal name). Customer will not be charged for credentials with manufacturer defects*.	\$30.00 per re-enrollment
Re-Enrollment Credential Service • With 125 kHz coil	Re-enrollment service allows for agencies to re-enroll an individual who was previously enrolled in the USAccess managed service. The action is requested because his/her credential has been compromised, lost, stolen or the credential holder has had a status or attribute changes (e.g., new legal name). Customer will not be charged for credentials with manufacturer defects*.	\$39.00 per re-enrollment
Replacement Credential	Replacement credential service allows for agencies to order a replacement credential for an individual enrolled in the USAccess managed service. This may be required because the card no longer functions due to normal wear and tear. The action to replace is the result of a Reprint order. Customer will not be charged for credentials with manufacturer defects*.	\$30.00 per credential
Replacement Credential • With 125 kHz coil	Replacement credential service allows for agencies to order a replacement credential for an individual enrolled in the USAccess managed service. This may be required because the card no longer functions due to normal wear and tear. The action to replace is the result of a Reprint order. Customer will not be charged for credentials with manufacturer defects*.	\$39.00 per credential
Renewal Credential	Renewal credential service allows for agencies to order a new card for an existing and active account of USAccess credential holder because the individual's credential is expiring. The action will result in a new card being printed and require the individual to pick up and activate. The PIV credential will be delivered to the location designated by the Sponsor. Customer will not be charged for credentials with manufacturer defects*.	\$30.00 per credential
Renewal Credential • With 125 kHz coil	Renewal credential service allows for agencies to order a new card for an existing and active account of USAccess credential holder because the individual's credential is expiring. The action will result in a new card being printed and require the individual to pick up and activate. The PIV credential will be delivered to the location designated by the Sponsor. Customer will not be charged for credentials with manufacturer defects*.	\$39.00 per credential

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Configured PIV Test Credential (v5.2)	The test card is a fully configured PIV credential that provides agencies with the ability to test the electronic profile of the standardized PIV credential. The test credentials are specifically designed to be fully distinguishable in appearance from a real PIV credential. Orders for test Credentials must be accompanied by a Test Credential Request Form.	\$15.00 each
Configured PIV Test Credential (v5.2) • With 125 kHz coil	The test card is a fully configured PIV credential that provides agencies with the ability to test both the electronic profile of the standardized PIV credential and access control capability through 125 KHz PACS systems. The test credentials are specifically designed to be fully distinguishable in appearance from a real PIV credential. Orders for test Credentials must be accompanied by a Test Credential Request Form.	\$25.00 each
Configured PIV Test Credential (v7)	The test credential is a fully configured PIV credential that provides agencies with the ability to test the electronic profile of the standardized PIV credential. The test credentials are specifically designed to be fully distinguishable in appearance from a real PIV credential. Orders for test Credentials must be accompanied by a Test Credential Request Form.	\$15.00 each
Configured PIV Test Credential (v7) • With 125 kHz coil	The test credential is a fully configured PIV credential that provides agencies with the ability to test both the electronic profile of the standardized PIV credential and access control capability through 125 KHz PACS systems. The test credentials are specifically designed to be fully distinguishable in appearance from a real PIV credential. Orders for test Credentials must be accompanied by a Test Credential Request Form.	\$25.00 each
Expedited Handling	Surcharge for expedited handling of the card printing request within the daily printing queue. Shipping remains standard overnight.	\$12.25 per credential

Credentialing Work Stations		
Item Name	Description	Price
Enrollment/Activation Station (minimum 3 months)	Service provides a fixed enrollment and a fixed activation station a minimum of 3 months. This allows the capabilities of enrolling people into the managed service and activating PIV credentials. This managed service includes all equipment, maintenance, installation, certification, break/fix services, and help desk access for the term of the managed service subscription. Submission of a USAccess SET Worksheet required for install.	\$1,121.00 per month
Additional One Year Maintenance for Activation Station	Service provides for maintenance of activation stations including VPN equipment, access to help desk, break fix service, and software updates.	\$1,081.00 per year
Work Station Moves	Service includes site pre-installation testing and certification, installation and certification support, and de-installation/delivery activities involved in moving an enrollment station from one location to another.	\$3,000.00 per move
Local Equipment Relocation	Support of a single day (8 hour) relocation of USAccess program equipment (enrollment and/or activation station) within the same building and on the same network within a given agency. This includes all moves within the same room, down the hall or onto a different floor. In no cases will the location be further than 5 minute walk from the other location.	\$1,766.00 per local move

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Credentialing Work Stations		
Item Name	Description	Price
VPN Equipment Replacement WITHOUT Field Service Support	Replacement of individual communication devices, such as VPNs or Switches, not more than 10 pounds for each device, at specified Agency sites. Other similar equipment moves may be considered. The on-site technician must be an agency technician.	\$799.00 per replacement
VPN Equipment Replacement WITH Field Service Support	Replacement of individual communication devices, such as VPNs or Switches, not more than 10 pounds for each device, at specified Agency sites by an HP Field Service Technician. Other similar equipment moves may be considered.	\$1,485 per Replacement

Technical Services		
Item Name	Description	Price
Technical Support Services	Service provides the capability for agencies to order technical support. Examples include: <ul style="list-style-type: none"> • Change request development • Agency specific reports modifications • Integration services for agencies physical and logical systems • Maintenance services not included in the core managed service offering • SIP Interface • OPAC codes 	Cost plus 2%
Managed Device Certificates	Digital certificate to secure SSL and TLS connections for servers. 1 year license	\$80.00 per cert ¹
Ad Hoc Record Deletions	Service removes the requested record from the USAccess system.	\$25 per record

* For card defects, customer will be reimbursed for cards determined to have manufacturer defects on a case-by-case basis as deemed appropriate by the GSA MSO. Please follow defective card process.

¹Cert requests can be placed by contacting the MSO.