



Blue Top Newsletter

Upcoming Meetings and Training

Meeting/Training	Date & Time (EST)	Location	Dial-In Info
User Group	Tues, Jan 20 9:00-12:00	GSA Central Office 1800F St. NW Conference Rm. 3046	888-455-1864 Passcode: USER GROUP
Customer Call	Thurs, Jan 22 2:30-3:30	Telecon	866-556-0154 Passcode: 2132069
Registrar Classroom Training	Wed and Thurs Jan 14-15 Feb 11-12	HP Chantilly, VA	Contact Jim Schoening for information or to Register
CAB	Thurs, Feb 5 9:30 to 12:00	Grant Thornton 333 John Carlyle Dr., Alexandria, VA 4th Fl. Conf. Rm	No Telecon Provided
Registrar Refresher Training	Thurs, Feb 12 2:30 to 3:30	Telecon	888-455-1864 Passcode: REFRESHER

New Year Message

I'd like to welcome everyone back as we kick off 2015. We are eager to get back to work and embark on exciting technology projects that we've been discussing over the last few months. Naturally, our program attention is focused on an orderly transition to SSP-IV, along with any necessary accreditation activities. Preservation of system integrity and availability is our top priority.

Part of that process is a transition to Windows 7 fixed enrollment/activation stations. That will be taking place over the next few months. We are also continuing with our Proof-of-Concept for distributed printing with the US Census Bureau. A follow-on to that is the resumption of our Distributed Printing working group to capitalize on that experience and share the benefits among all our customers. We have also committed in 2015 to support a CAB working group for Derived Credentials, as well as one for Non-PIV credentials. You'll hear more about these soon.

We will continue to take the necessary steps to improve our program's strategy and communication with our Agency Leads, Agency Back-ups, and all of our role-holders. Our relationship with you is of the utmost importance to us.

Special Points of Note:

Now found on
www.fedidcard.gov:

- > Service Order Requests and Test Card Orders
- > Role Holder Web Based Training Registration
- > Deployment Activities and USAccess Center Status Alert
- > Contact Steve Sill (Stephen.sill@gsa.gov) to be added to User Group (UG) distribution list.
- > Contact Jim Schoening (jim.schoening@gsa.gov) for Registrar Classroom Training sign up

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Activation Issues on Wednesday, January 7

There was an issue yesterday morning where card activations and updates could not be completed. This was due to an issue at our CA vendor. They corrected a configuration setting and the issue was resolved. Advisories were posted and updated on www.fedidcard.gov and TRACKS. NOTE: The “all clear” message on TRACKS did not post correctly on January 7 and was updated to notify Activators the system was functional the following morning.

Finance Reminder

An updated Price Sheet has been posted to the USAccess website, www.fedidcard.gov. We’ve updated the maintenance cost from \$3.40 to \$3.45 based on the OMB schedule.

Also, we’ve removed the Ad-hoc record removal line item.

If you have any questions please contact Spiro Papagjika at spiro.papagjika@gsa.gov or Meredith Rose at Meredith.rose@gsa.gov.

Service Enhancements

System Changes Since Last Blue Top

- Routine maintenance completed as scheduled the weekend of December 12-14, 2014 and on December 20, 2014.

Planned Changes

- **Routine Maintenance planned for Saturday, January 31**
Maintenance is planned for most of the day on Saturday, January 31, so please plan on the USAccess Service and Role Holder Portals to be unavailable for most of the day.
- **New LCS and LA installers**
We plan to issue an update (new installers) in the next month for LA and LCS. The LCS installer must be applied by mid-March 2015 as it updates a certificate needed for the enrollment application that’s set to expire in mid-March 2015. If LCS machines are not updated and the certificate expires, the system will have issues.

Service Enhancements

Planned Changes

The LA installer update will update LA systems with the latest Java update that comes out in January (and make it align with the version used in LCS.) It will not include the certificate set to expire as that certificate only applies to enrollment machines.

We plan to make these installers available well ahead of the mid-March implementation deadline to give Agencies time to test and distribute to their Light machines.

Fixed enrollment workstations must also have this certificate updated by mid-March. Fixed workstations will be updated using our automated update distribution method, therefore no action is needed by Agencies.

Security Tip

Proper Approach for Moving Equipment

For fixed stations in credentialing centers, it is very important that we protect the USAccess network gear and ensure that no troubleshooting or relocation of this equipment is performed without USAccess knowledge. Never change the connections or re-locate the Cisco router or Linksys switch box. This goes for all USAccess equipment. Please do not relocate any of it without an approved order.

Additionally, never troubleshoot the Cisco router or Linksys switch box without a USAccess representative on the phone. Changing the cable connections or connecting another pc/laptop to these devices is a security breach and may cause your site to be out of service for an extended period of time. Please remember that there is a lot of Personally Identifiable Information (PII) being passed through this system. We are collecting PII for hundreds of thousands of Government employees, yourselves included. For this reason, we must all take privacy and security very seriously.

If you need help or information about moving LAS or LCS stations, please contact your Agency Lead or point of contact who gave you the kits and machines.