



USACCESS Program

Blue Top Newsletter

Upcoming Meetings and Training

Meeting/Training	Date & Time (EST)	Location	Dial-In Info
ICAM Day: Make a Connection!	Thu, Oct 1 8:00 to 4:00	GSA Central Office 1800F St. NW	No Telecon Provided
Registrar Refresher Training	Thu, Oct 8 2:30 to 3:30	Telecon	888-455-1864 Passcode: 3611044
User Group	Wed, Oct 21 9:00 to 12:00 UG now meets on Wednesdays	GSA Central Office 1800F St. NW Conf. Rm 3042	888-455-1864 Passcode: 5887966
Registrar Classroom Training	Wed and Thu Oct 14-15 Nov 18-19 Dec 9-10	HP Chantilly, VA	Contact Jim Schoening for information or to Register

Special Points of Note:

Now found on
www.fedidcard.gov:

- > Service Order Requests and Test Card Orders
- > Role Holder Web Based Training Registration
- > Deployment Activities and USAccess Center Status Alerts
- > Contact Ken Bandy (kenneth.bandy@gsa.gov) to be added to User Group (UG) distribution list.
- > Contact Jim Schoening (jim.schoening@gsa.gov) for Registrar Classroom Training sign up

Data Call: Information Read from Cards

The MSO has issued a Data Call for Agencies to provide the information being read off of USAccess PIV cards by their agency's PACS and LACS. This request originated as a Non-PIV (PIV-I, Temporary Cards) Working Group Data Call, but is now being extended to all Agencies. **Please provide this information to the MSO by Wednesday September 30.**

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October CAB Cancelled

In the interest of making the best use of customer time, we are cancelling the October CAB in lieu of several USAccess meetings (including User Group, Core Services Integrated Project Team (IPT), and working groups) scheduled during the month of October. We expect to resume monthly CAB meetings in November. The November CAB agenda will include updates from the Derived Credential and Non-PIV (PIV-I and Temporary Cards) Working Groups, and an update on action items and current activities.

September User Group Recap and Update on USAccess Software Release 9.8

During the September 15 UG Meeting, the MSO provided a high level review of the change requests (CRs) planned for USAccess Software Release 9.8. This release is currently scheduled for early November. The MSO distributed expanded descriptions of the Release 9.8 CRs along with the Meeting Notes to UG members via email on September 21. A more detailed DRAFT release notice will be posted on the Agency Lead Portal the week of October 12.

The following CRs presented during the meeting were pulled from Release 9.8 and moved to the USAccess Software Release 9.9 being scheduled for the November/December timeframe to **eliminate multiple updates for Light Solutions machines:**

- **CR6000: Introduce Foreign Nationals without SSN into USAccess:** This CR allows foreign nationals without a SSN to be credentialed via USAccess.
- **CR7770: Add Country of Citizenship and data for Foreign Nationals to ASR Supplemental Report:** This CR adds new fields introduced with CR6000 on Supplemental ASR Report.)
- **CR8140: Encode fingerprint template on credential for poor or no fingerprints:** This change places empty templates (or templates with empty views) on the credential in the case of poor or no fingerprints. Currently, no templates are placed on the card for these use cases. NIST Special Publication 800-76-2 states for poor or no fingerprint cases, empty templates should be placed on the credential.)

User Group Meetings Moving to Wednesdays

Starting in October, USAccess User Group Meetings will be moving to the **third Wednesday** of the month. The initial Wednesday User Group will be on October 21 at GSA Central Office, Room 3042.

Monthly Maintenance Fee to Remain Unchanged in FY16

The Monthly Maintenance Fee will not escalate in FY16. The rate will remain at \$3.45 a month.

Dual Interface/Coil Cards to be Removed from Approved Products List (APL) December 2015

This is a reminder to announcements we made last year regarding dual interface/coil cards being removed from the FICAM APL.

The GSA Office of Governmentwide Policy (OGP) released notification last year that the dual interface cards including those issued by the USAccess Program will be removed from the FICAM APL. Initially OGP stated that the dual interface cards would be removed from the APL in December 2014. Per our request, OGP extended the deadline to December 2015 to accommodate USAccess Program customers.

Removal of these dual interface cards from the APL means the USAccess Program can no longer print new dual interface credentials for a USAccess customer starting in January 2016. Dual interface cards that are printed (but not activated) before APL removal in December 2015 can still be activated, and any existing active dual interface cards in the field will not be terminated and will remain active until the card expiration date printed on the front of the card.

The GSA MSO realizes that several Agency customers use dual interface cards with their existing PACS/LACS systems, and discontinuing this type of PIV credential has impact on Agency IT infrastructures. The MSO reached out to impacted Agencies last year and provided a list of Agency credential holders who were issued a dual interface credential on request. Please contact Matt Arnold at matthew.arnold@gsa.gov if you have questions.

ICAM Day: Make a Connection!

GSA is pleased to announce that registration is open for the Fall 2015 ICAM Information Sharing Day on **October 1, 2015**. The motto of this year's ICAM Day is *Make a Connection!* This all day event will feature panel discussions, interactive breakout sessions, and a vendor expo. Listen to government leaders discuss recent successes and future opportunities on advancing ICAM implementations to meet government-wide priorities while you network with fellow members of the federal ICAM community. There is no cost associated with registration for ICAM Day sessions, but space is limited! Please register as soon as possible for the event, including your preferred breakout sessions.

Registration ends Friday September 25 at 6pm. For more information click [here](#).

Email Address for USAccess Help Desk Changing to USAccess.helpdesk@hpe.com

Our vendor, HP, will operate under a new business name on November 1, 2015. On that day, it will change from HP to Hewlett Packard Enterprise. As a result, the HP provided help desk will change its email address from usaccess.helpdesk@hp.com to usaccess.helpdesk@hpe.com.

While the existing email address will continue to receive emails until October 31, 2016 (and help desk personnel will receive them/respond to them as normal), we encourage you to share this updated email with your role holders so they can begin using it starting in November. We hope providing a long lead time to you to distribute this new email address will prevent any confusion or issues with support.

Service Enhancements

System Changes Since Last Blue Top

- Maintenance completed as scheduled on September 12 and the weekend of Sept 18-20.
- Updated USDA Zone 4 Return Address.

Planned Changes

For any maintenance downtime periods, please schedule some buffer time to re-schedule enrollment and activation appointments to account for any unanticipated delays in service.

- **Maintenance scheduled for this Saturday, September 26 from 5:30am-midnight Eastern (previously 6am-10pm Eastern) and *potential* intermittent issues on Sunday, September 27 all day**

The Saturday outage period is for standard September maintenance. Advisories will be posted on TRACKS and www.fedidcard.gov and an email sent from www.fedidcard.gov.

On Sunday, September 27, standard security scans are occurring, so role holders may experience delays during the scanning period. TRACKS and www.fedidcard.gov advisories will be posted stating role holders may experience intermittent issues.

Security Tip

Re-capture Everything During Re-enrollments

Remember that you must always re-capture fingerprints, photo, and re-scan ID documents during a re-enrollment. Since Registrars do not have the ability to determine why a re-enrollment was requested, you must always re-do the entire enrollment process. Failure to do so causes problems during the Activation process and compromises the mission and security of the PIV Credential program.

In most cases, in order to re-capture fingerprints, you must first clear the original fingerprints. You may do so by clicking the “Clear All” button in the Capture Window of the 10-print screen.

FINALLY, Never, ever use someone else’s PIV or roleholder account for any reason, or let anyone use yours. This applies to individual cardholders as well as roleholders.