



USAccess Blue Top Newsletter

September 8, 2016

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Upcoming Meetings and Trainings

Customer Advisory Board (CAB)

- **Thursday, September 22, 2016, 9:30am - 12:00pm**
- Location: GSA Central Office 1800 F Street, NW, Room 4046

Registrar Classroom Training

- **September 21-22, October 19-20, November 16-17, December 7-8**
- Location: HPE, Chantilly
- Contact [Jim Schoening](#) for information

Registrar Refresher Training

- **Thursday, October 13, 2016, 2:30pm - 3:30pm**
- Location: <https://meet.gsa.gov/r1njwtxf41/>, [888-455-1864](tel:888-455-1864) passcode: 3611044

V8 PIV Card Transition

Over the last several months, the upcoming V8 PIV card transition has been discussed in the User Group and the Customer Advisory Board meetings. The current V7 PIV cards will be removed from the GSA FIPS 201 Evaluation Program's Approved Products List (APL) in June 2017 and will be replaced with V8 cards that provide faster transaction speeds and increased security. This means the MSO will not be able to purchase V7 cardstock from card manufacturers after June 2017. Existing V7 PIV cards will continue to work after June 2017.

Many Agencies have reached out to the MSO with similar questions, and they are listed below.

Does this mean my agency has to replace ALL of its existing PIV cards? No. The existing V7 PIV cards will continue to work. The MSO is no longer able to purchase V7 cardstock after it is removed from the APL and will only be able to purchase V8 cardstock.

What does my agency need to do to prepare for the V8 card transition? Agencies need to be sure that the card readers in use are able to successfully read the V8 cards. All Physical Access Control Systems (PACS) **currently** on the APL have been tested and work with the V8 cards. Agencies that have older PACS that are no longer on the APL need to test those systems. Agencies need to work with their PACS vendors if software or firmware upgrades are required. The MSO distributed the USAccess V8 PIV Card Transition Checklist to Agency Leads on August 30 to help agencies plan internally.

When can my agency get V8 test cards? The MSO has a limited number of V8 test cards at this time, but another small shipment of them is on the way. The MSO is currently waiting for a CMS update to be available that will enable HPE to encode V8 test cards and produce a larger number of them. Please let the MSO know if you need V8 test cards and they will be distributed as soon as possible.

In addition, sample cards are available from Oberthur directly. Additional information will be distributed as it becomes available. If you have any questions, please contact GSAMSO@gsa.gov.

Reminder to download required Light Installers v4.0.3

The v4.0.3 installers were posted on the USAccess SFTP server on June 13. This is a required update for LA, LCS and desktop rekey machines as it contains new ActiveX controls that are needed to complete card activations and updates now that Release 9.10 is in production. The installers also include a Jar file used on Light and Fixed Activation stations.

If Light and fixed activation systems are not updated, then Activators will have issues with the card readers being detected and photos displaying properly. Fixed workstations were already updated using our automated system. Agencies should download the v4.0.3 installers and update their LA, LCS and desktop rekey machines accordingly. Please see the release notices for USAccess Light Installers v4.0.3 and USAccess Software Release 9.10 posted on the Agency Lead Portal for more information.

Optional LCS Installer v4.0.4

The v4.0.4 LCS installer was posted on the USAccess SFTP server on August 31. This is an **optional upgrade for LCS only** to provide an update to the enrollment application following a change included in Release 9.10. With CR8140, the fingerprint

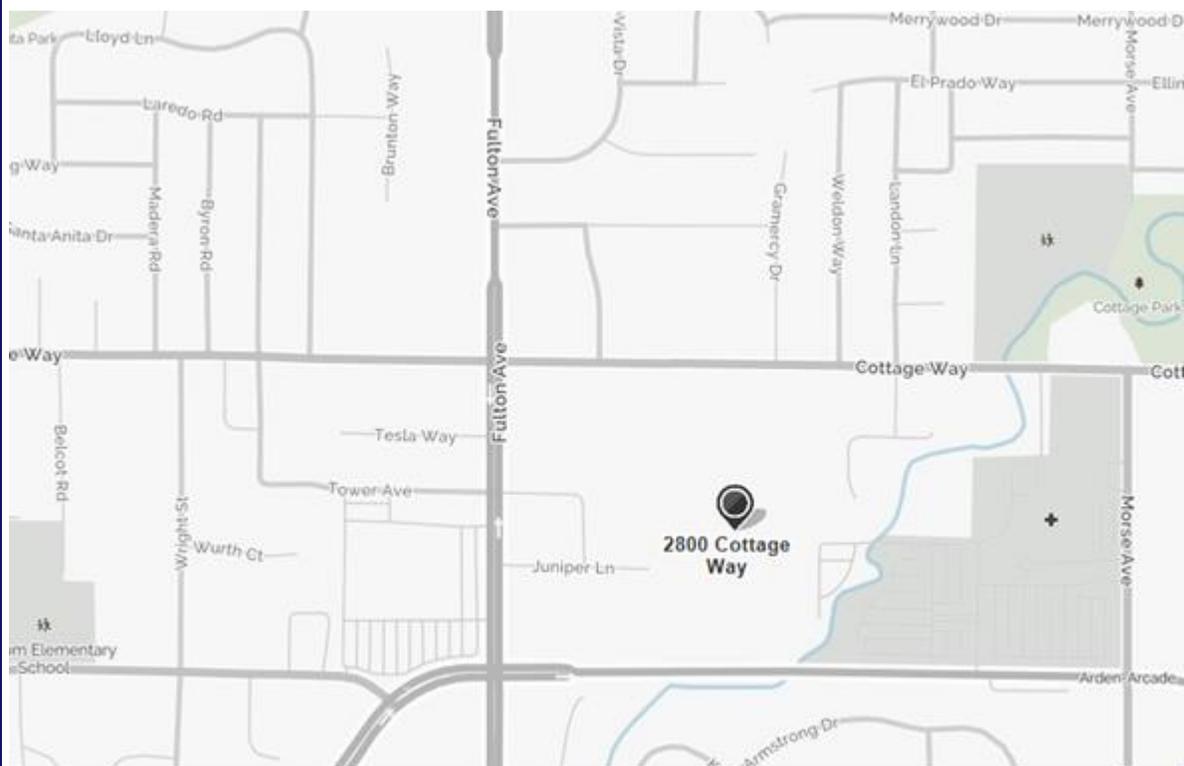
templates on the PIV card are now populated with the appropriate values per NIST policy during an enrollment when an Applicant has no fingerprints in the system or they are of poor quality. Prior to this change, the templates didn't have a value in these cases.

The enrollment application on both LCS and fixed enrollment workstations requires an update to populate the IDMS database so these values are placed on the card with new enrollments/re-enrollments following Release 9.10. The fixed enrollment workstations were updated using our automated means. Agencies should download the v4.0.4 installer and update their LCS workstations.

NOTE: Enrollments will still work correctly on LCS stations using v4.0.3, but in order for fingerprint templates to populate correctly per NIST policy in the case of FTE (no fingerprints or insufficient fingerprint scores), the Applicant must be enrolled on an LCS or fixed enrollment machine that is updated to v4.0.4.

Also, existing FTE records prior to Release 9.10 will not automatically place the appropriate template value in the Applicant's enrollment record in the IDMS at this time, but they will be on the credential at their next card update. If agencies wish to populate the fingerprint templates sooner, a re-enrollment on a fixed station or on an LCS 4.0.4 workstation is required to update existing FTE Applicant records in the IDMS.

Construction to Sacramento, CA DOI USAccess site parking lot



The Sacramento, California Department of Interior facility parking lot will be undergoing construction over the next several weeks. **Between the weeks of September 6, 2016**

to October 28, 2016 there will not be any onsite parking available for the employees of the Department of Interior or applicants attending the USAccess Center.

Due to the parking situation, individuals with USAccess Center appointments are asked to arrive 45 minutes to 1 hour ahead of your scheduled appointment time to allow you to find alternate parking. **Please note, the only entrance to the USAccess Center will be from the Cottage Way Entrance - no one will be able to access the Alta Arden Entrance.**

The new hours of operations are: Monday and Tuesday only from 7:00am - 11:45am and 12:45pm - 4:00pm.

Mandatory PIV card login for roleholder portals

Currently, roleholders have a choice to use their username and password or their PIV card to get into some of the USAccess roleholder portals. **However, effective January 1, 2017, all USAccess roleholder portals will require a PIV login.**

The following portals already require a PIV login:

- Enrollment
- Attended and Unattended Activation
- Credential Inventory Tool
- Site Manager
- Local Print/PCA

The following portals will be affected by the change:

- Assured Identity (Sponsorship, Security Officer, Adjudication)
- Report Viewer
- TRACKS
- Role Administration
- Self Service Password Reset

The MSO will continue to publicize this requirement in the time leading up to this change.

Service Enhancements

Changes/updates since last Blue Top

- Added OPAC codes for DOE
- **USAccess Software Release 9.10 was pushed to production as scheduled on August 27.** This release applied several hotfixes to the CMS that are behind the scenes and do not have changes that are visible to users of the system. This release does require updates to Light Activation (LA), Light Credentialing Solution (LCS) and desktop rekey machines. In addition, two

new Light Installers were released, Light Installers v.4.0.3 which is required and LCS Installers v4.0.4 which is optional. (Please see articles above for more information regarding the two installers.

Planned Changes

For any maintenance downtime periods, please schedule some buffer time to resume enrollment and activation appointments to account for any unanticipated delays in service.

- Maintenance is planned for the USAccess service starting Friday, Sept 23 in the evening (approximately 8pm Eastern) and running through most of the day on Sunday, Sept 25. During this time, the USAccess service will be unavailable.
- Routine maintenance is scheduled for Saturday, October 1. Please plan for the service to be unavailable for most of the day.

Security Tip

Hosting Light Solutions

As many Credentialing Centers transition from Fixed to Light Solutions, it's important to remember that the rules for hosting the stations remain unchanged. The USAccess READY! Guide details the security, facility, and other requirements for hosting a Credentialing Center such as room size, single-purpose room requirement, and a lockable door.

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Contact Sharon Meng (Sharon.Meng@gsa.gov) to be added to USAccess distribution lists.

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